

Code of Conduct

This Code of Conduct applies to all individuals at The Warehouse @ Ipswich, including coaches, members, guests, and staff.

Professionalism and Behaviour

- All individuals must act with integrity, honesty, and respect at all times.
 - Behaviour that could harm the reputation of The Warehouse @ Ipswich is not acceptable.
 - Coaches are expected to be punctual, prepared, and reliable for all sessions.
 - Members and guests should contribute positively to the atmosphere of the centre.
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Respect and Inclusion

- Everyone must treat others with respect, regardless of gender, age, background, or ability.
 - Discrimination, harassment, abusive language, or intimidating behaviour will not be tolerated.
 - The centre is committed to providing a safe, inclusive, and welcoming environment for all.
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Boundaries and Relationships

- Coaches must maintain appropriate professional boundaries with members at all times.
 - Any form of harassment, unwanted attention, or inappropriate behaviour is strictly prohibited.
 - Coaches are expected to maintain appropriate professional boundaries, particularly with members they coach.
 - Members must also respect appropriate boundaries with coaches and staff.
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Communication Standards

- All communication, including messaging and social media, must remain professional and respectful.
 - Sending inappropriate, suggestive, or explicit messages is strictly prohibited.
 - Coaches should avoid excessive or out of office hours personal messaging unless directly related to sessions or scheduling.
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On-Court and Facility Conduct

- Play fairly and in good spirit at all times.
 - Aggressive, dangerous, or disruptive behaviour is not permitted.
 - All users must respect the facilities, equipment, and communal areas.
 - Any damage or issues should be reported promptly to management.
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Safeguarding and Welfare

- The safety and wellbeing of all individuals, particularly juniors and vulnerable people, is a priority.
 - Any behaviour that makes others feel unsafe or uncomfortable is not acceptable.
 - Concerns about welfare or inappropriate conduct must be reported to management.
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Social Media and Public Conduct

- Content shared publicly must not damage the reputation of the centre or its community.
 - Confidential or sensitive information about members, staff, or coaches must not be shared.
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Compliance and Enforcement

- All individuals must comply with this Code of Conduct and any additional policies set by The Warehouse @ Ipswich.

- Failure to adhere may result in action, including warnings, suspension, or removal from the facility.
 - Coaches may also have their right to operate at the facility revoked.
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Reporting Concerns

- Concerns or complaints can be reported confidentially to management.
- Safeguarding concerns can be reported via email to:
safeguarding@padelipswich.co.uk

or confidentially via this Google form:
<https://forms.gle/82MJbtf6Wqdnt7TW7>.

- All reports will be taken seriously and handled appropriately.
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Acknowledgement

By participating in activities at The Warehouse @ Ipswich, all individuals agree to adhere to this Code of Conduct.